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| Rami Shoula  Catering Director | |
| |  |  | | --- | --- | |  | Profile Experienced and passionate Catering Director adept in planning and managing overall catering functions for both small and large-scale events. 10 years of operational experience in a variety of both non-commercial and commercial catering/banquet settings. |  |  |  | | --- | --- | |  | Employment HistorySenior Catering Director at Sally's Saturdays, Portland July 2018 — December 2021   * Developed and executed catering strategies to meet customer needs. * Facilitated the delivery and set-up of prepared food in a timely and food-safe manner. * Effectively managed the catering team to ensure optimal quality in final presentation of food. * Trained and managed employees to ensure extensive knowledge of food menus and offerings. * Monitored team performance and provided regular feedback. * Developed and maintained effective client and customer rapport. * Managed marketing, business, and strategic short and long term plans.  Catering Director at Happy Group, Oregon September 2014 — June 2018   * Handled all catering and event plans for our corporate dining conference center. * Effectively managed a team of staff to ensure the ultimate dining experience for guests. * Coordinated and oversaw internal and external catering events. * Hired, trained, and scheduled catering staff. * Worked to ensure successful operations of catering functions including labor cost control, foods cost control, food preparation, transportation, setup, and cleanup of all events. |  |  |  | | --- | --- | |  | EducationAssociate of Applied Science (AAS) Culinary Arts, Oregon Coast Culinary Institute, Brookings, OR August 2012 — May 2014 Associate of Arts in Hospitality Management, Oregon State University, Bend, Oregon September 2010 — May 2012 | | DetailsSkills  |  |  | | --- | --- | | Fundamentals of Classical and Contemporary Cuisine | | |  |  |  |  |  | | --- | --- | | Catering and Event Planning | | |  |  |  |  |  | | --- | --- | | Agile Project Management | | |  |  |  |  |  | | --- | --- | | Effective Communication | | |  |  |  |  |  | | --- | --- | | Food Safety | | |  |  |  |  |  | | --- | --- | | Ability to Multitask | | |  |  |  Languages  |  |  | | --- | --- | | Spanish; Castilian | | |  |  |  |  |  | | --- | --- | | English | | |  |  | |